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NOTICE OF ALLOWANCE AND FEE(S) DUE

81331 7590 09/28/2009 Accenture/Finnegan, Henderson, Farabow, Garrett & Dunner, LLP 901 New York Avenue

Washington, DC 20001-4413

| EXAMINER | | | | | |
|-------------------------------|--------------|--|--|--|--|
| ROBERTSON, DAVID | | | | | |
| ART UNIT | PAPER NUMBER | | | | |
| 2121 DATE MAILED: 09/28/20 | 200 | | | | |

| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
|-----------------|-------------|----------------------|---------------------|------------------|
| 09/444,889 | 11/22/1999 | MICHAEL G. MIKURAK | 10761.0213-00000 | 9216 |
| | | | | |

TITLE OF INVENTION: SCHEDULING AND PLANNING MAINTENANCE AND SERVICE IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT

| APPLN, TYPE | SMALL ENTITY | ISSUE FEE DUE | PUBLICATION FEE DUE | PREV. PAID ISSUE FEE | TOTAL FEE(S) DUE | DATE DUE |
|----------------|--------------|---------------|---------------------|----------------------|------------------|------------|
| nonprovisional | NO | \$1510 | \$0 | \$0 | \$1510 | 12/28/2009 |

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION NOT THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

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| Farabow, Garrett 901 New York A | venue | | | I So ac tr | here tate: ddre ansi | eby certify that this s Postal Service we essed to the Mail mitted to the USP | is Fee(s ith suf Stop FO (57 | s) Transmittal is being ficient postage for firs ISSUE FEE address 1) 273-2885, on the d | deposited with the Uni t class mail in an envel- above, or being facsin te indicated below. | ted. ope nile |
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| nonprovisional | NO | | \$1510 | SO SO | | \$0 | | \$1510 | 12/28/2009 | |
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| ROBERTSC | N, DAVID | | 2121 | 705-008000 | _ | | | | | |
| "Fee Address" indi PTO/SB/47; Rev 03-0 Number is required. 3. ASSIGNEE NAME A | ondence address (or Cha 1/122) attached. cation (or "Fee Address 2 or more recent) attack ND RESIDENCE DAT. | nge of C " Indicated. Use | Correspondence tion form of a Customer E PRINTED ON T | 2. For printing on the (1) the names of up or agents OR, alterns (2) the name of a sin registered attorney o 2 registered patent at listed, no name will I CHE PATENT (print or the data will appear on the I a substitute for filing s | to : ative ngle or ag ttorn be p | 3 registered paten ely, firm (having as a gent) and the name neys or agents. If a printed. | memb es of up no nam | er a 2 o to e is 3 | ocument has been filed | _ |
| Please check the appropri | ate assignee category or are submitted: | | 48 | (B) RESIDENCE: (CI. inted on the patent): D. Payment of Fee(s): (Pl A check is enclosed Payment by credit | leas | Individual 🖵 Co | rporati ny prev | on or other private gro | up entity Governm | ent |
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| | s SMALL ENTITY state | is. See 3 | 7 CFR 1.27. | ☐ b. Applicant is no le | | | | | | |
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| Authorized Signature | | | | | | Date | | | | |
| Typed or printed name | | | | | | - | | | | |
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| 81331 7 | 590 09/28/2009 | | EXAMINER | |
| Accenture/Finne | gan, Henderson, | ROBERTSO | ON, DAVID | |
| Farabow, Garrett | | ART UNIT | PAPER NUMBER | |
| 901 New York Av | | 2121 | | |
| Washington, DC 2 | 20001-4413 | DATE MARKET DE DOCTORODO | | |

Determination of Patent Term Extension under 35 U.S.C. 154 (b)

(application filed after June 7, 1995 but prior to May 29, 2000)

The Patent Term Extension is 0 day(s). Any patent to issue from the above-identified application will include an indication of the 0 day extension on the front page.

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Extension is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 (571)-272-4200.

Notice of Allowability

| Application No. | Applicant(s) | |
|-----------------|---------------------|---|
| | | |
| 09/444,889 | MIKURAK, MICHAEL G. | |
| Examiner | Art Unit | _ |
| | | |
| Dave Robertson | 2121 | |

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--All claims being allowable. PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS. This application is subject to withdrawal from issue at the initiative

of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308. This communication is responsive to IDS filed 9/3/2009. The allowed claim(s) is/are 18,22,28 and 32-61. Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). b) ☐ Some* c) ☐ None of the: a) \square All 1.

Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. ___ 3. Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)). * Certified copies not received: Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application. THIS THREE-MONTH PERIOD IS NOT EXTENDABLE. A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient. CORRECTED DRAWINGS (as "replacement sheets") must be submitted. (a) Including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached 1) hereto or 2) to Paper No./Mail Date (b) I including changes required by the attached Examiner's Amendment / Comment or in the Office action of Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d). 6.

DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL. Attachment(s) 1. Notice of References Cited (PTO-892) 5. Notice of Informal Patent Application Notice of Draftperson's Patent Drawing Review (PTO-948) Interview Summary (PTO-413), Paper No./Mail Date Information Disclosure Statements (PTO/SB/08). Examiner's Amendment/Comment Paper No./Mail Date 9/3/2009 6/26/06 5/8/03 12/1/03 4.

Examiner's Comment Regarding Requirement for Deposit 8. X Examiner's Statement of Reasons for Allowance of Biological Material 9. ☐ Other . /D R / /Albert DeCady/ Examiner, Art Unit 2121 Supervisory Patent Examiner, Art Unit 2121

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DETAILED ACTION

 This is an Examiners Amendment and Reasons for Allowance of all claims pending after entry of the amendments herein. Claims 18, 22, 28, and 32-61 are allowed.

Continued Examination Under 37 CFR 1.114

2. A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after allowance or after an Office action under *Ex Parte Quayle*, 25 USPQ 74, 453 O.G. 213 (Comm'r Pat. 1935). Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, prosecution in this application has been reopened pursuant to 37 CFR 1.114. Applicant's submission filed on 9/3/2009 has been entered.

Information Disclosure Statement

- The information disclosure statement (IDS) submitted on 9/3/2009 was filed after the mailing date of the Notice of Allowance on 6/10/2009. The submission is in compliance with the provisions of 37 CFR 1.97.
- 4. The information disclosure statement (IDS) submitted on 6/26/2006 has been considered by the present examiner. The information disclosure statements (IDS) submitted on 5/8/2003 and 12/1/2003 have been annotated to reflect the relevant dates of non-patent documents (50) and (1), respectively.

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Examiner's Amendment

5. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Atty Elliot Cook (Reg. No. 61,769) on 6/01/2009.

In the claims:

In claim 38, following "A computer-hardware implemented method" insert -performed by a computer--

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Reasons for Allowance

6. The following is a statement of the examiners reasons for allowance:

Applicant's amendments filed 5/8/2009 in view of amendment to claim 38 above are persuasive with respect to rejection under 35 U.S.C. 101.

Applicant's arguments filed 5/8/2009 with respect to the closest prior art Huang et al. (US Pat. No. 6,151,582) in view of Melby et al. (US Pat. No. 6,952,680) are persuasive with respect to priority over aspects of Melby et al. relied upon in the Office Action of 3/16/2009. Melby was relied upon to address amendment and arguments filed 12/5/2008 with regard to rejection over Sekizawa (U.S. 6,430,711) in view of Peterson et al. (U.S. 6,324,522). Therefore, Melby cannot render obvious the aspect of the claimed invention not expressly taught by Huang of managing a plurality of notices for recommended maintenance and service received from a plurality of manufacturers, and a plurality of requests for maintenance and service received from the plurality of service providers within an e-commerce supply chain environment, in combination with the aspects of coordinating, planning, monitoring, scheduling, transmitting, and tracking, as particularly recited in independent claims 38, 44, and 50 of the present invention.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Application/Control Number: 09/444,889

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Any inquiry concerning this communication or earlier communications from the examiner should be directed to Dave Robertson whose telephone number is (571)272-8220. The examiner can normally be reached on 8 am to 6 pm, M-F.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Albert Decady can be reached on (571) 272-3819. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Albert DeCady/ Supervisory Patent Examiner, Art Unit 2121

/Dave Robertson/ Examiner, Art Unit 2121